



DreamSeat Warranty Information

(DreamSeat Office Chairs: 1000, 2000, Curve Task Chair, Sled Chair)

IMPORTANT: You must keep your original receipt as proof of purchase.

OFFICE CHAIRS

- 10 years on all non-moving metal parts
- 2 years on chair cover material (fabric, vinyl) and foam against wear and deterioration.
- Because leather tends to scratch, scuff and develop blemishes naturally, it is not included in this warranty.

CURVE TASK CHAIR

- 10 years on all non-moving metal parts
- 5 years on component parts, including control mechanisms, casters, plastic parts, pneumatic cylinders and wood.
- 2 years on chair cover material (fabric, vinyl) and foam against wear and deterioration.
- Because leather tends to scratch, scuff and develop blemishes naturally, it is not included in this warranty.

SLED CHAIR

- 10 years on all non-moving metal parts
- 2 years on chair cover material (fabric, vinyl) and foam against wear and deterioration.
- Because leather tends to scratch, scuff and develop blemishes naturally, it is not included in this warranty.

This warranty covers all defects in material and workmanship in this product, but **DOES NOT COVER** the following:

1. Damage, deterioration or malfunction resulting from: Acts of God, accident, misuse, abuse, negligence, improper installation, maintenance or operation, or failure to follow the instructions contained in this owner's manual.
2. Any damage in the shipment of the product. (Claims must be presented to the carrier.)
3. Repair, attempted repair, or modifications by anyone other than the DreamSeat Service Center.
4. Any unit which has been modified or attempted to be modified or altered in any way whatsoever.
5. Normal wear and periodic maintenance
6. Products sold AS IS or WITH ALL FAULTS)
7. Customer installation, set up adjustments

DreamSeat will repair or replace (at its discretion) units covered by this warranty without charge to the consumer for labor or materials. YOU ARE RESPONSIBLE FOR INITIAL SHIPPING CHARGES. However, we will pay the return shipping charges to any destination within the USA if repairs are covered by the warranty. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. DREAMSEAT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LENGTH OF THIS WARRANTY.

